

26 August 2019

Dear Charter School Families,


During the first three weeks of the school year our Transportation Department's first priority has been to assign a bus to every student requesting a route. If your family is still waiting for a bus assignment and/or you are experiencing travel delays, please accept our apologies.

By now you are aware bus assignments are linked to only the residences on file. Requests for specialized drop-offs at other organizations, daycares, or businesses will not be honored with the exception of our City-owned Bill Austen Youth Center, which offers an after care program similar to the ones currently held on our campuses, and is based on bus seat availability.

Over the summer we carefully rerouted all of our bus routes for better coverage of most of the city's sectors, as well as looked into route timeliness, and cost efficiency. In addition, to address safety concerns we joined in a collaborative agreement with The City of Cape Coral, and the Lee County School District, to align our buses with the District's semi-permanent bus stops. You should know many of these stops are scheduled for additional safety initiatives including street lights, and raised benches. In the meanwhile, parents are still expected to be at the bus stop at least 10 minutes before the scheduled bus pick-up time, and 10 minutes after a scheduled pick up time, in case of travel delays, etc.

Another item to keep in mind is that although we have limited transportation resources, as a courtesy, the Charter School Authority provides "depot" stops for our families. These depot stops are targeted bussing areas that are centralized between multiple residences. By virtue of the way they are established, each depot stop requires parents to transport their student(s) from homes, to the designated stop and back; depots are not designed to be within walking distance of a student's residence.

As always, we appreciate your patience and cooperation. If you have filled out a transportation request form and still need an assignment, we will get to your file as soon as possible. Otherwise, please remember safety and reliability are the top two goals our Transportation Department consistently works to achieve. Your patience and cooperation at this time is greatly appreciated.

Sincerely,  
  
Jacquelin Collins  
Superintendent

[www.CapeCharterSchools.org](http://www.CapeCharterSchools.org)

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